

**THE WORLD QUALITY WEEK 2025 COMMEMORATION
EVENT ORGANIZED BY THE GLOBAL QUALITY ASSURANCE
ASSOCIATION (GQAA) IN COLLABORATION WITH THE GHANA
TERTIARY EDUCATION COMMISSION (GTEC)**



Dr. Violet Makuku (Director, GQAA) and Prof. Augustine Ocloo pose for a picture with the Panelists, Keynote Speakers and some of the attendees of the World Quality Week celebrations at the GTEC Auditorium, East Legon, Accra, Ghana

To celebrate this year's World Quality Week themed '***Rethinking Quality for Transformation,***' the Global Quality Assurance Association (GQAA) and the Ghana Tertiary Education Commission (GTEC) organized a two-day event from the 10th to the 11th of November 2025. The event came in two parts, having the first day as an online activity in the form of a free webinar and the second day being a physical event at the GTEC Auditorium, East Legon, Accra. The collaboration between the GQAA and GTEC brought together people from all sectors and working spaces. Delegates came together with a common goal of upholding and improving quality standards at the workplaces and homes, as well as in product manufacturing and service delivery.

The 2-day event consisted of panel discussions with seasoned speakers carrying years of experience in their respective fields of work and keynote speakers who made information-rich presentations and remarks. Vice Chancellors, Chief Executive Officers, Heads, Directors, College Principals, Founders and Co-Founders were part of the panelists, keynote speakers and attendees, proving the importance of Quality and Quality Assurance Practices. The World


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Quality Week celebrations saw representation from institutions and organizations such as Food and Drugs Authority (FDA), Ghana TVET Service, ESDEV Foundation Africa, Commission for TVET, Accra Metropolitan University, Kwame Nkrumah University of Science and Technology (KNUST), West African Examinations Council (WAEC), Go Compliance Solutions and Tamale College of Education, just to mention but a few.



Sir Emmaneul Duku (Ghana Tertiary Education Commission (GTEC) -Head of Compliance) moderates a panel discussion with representatives from Go Compliance Solutions, Food and Drugs Authority (FDA) and the West Africa Examinations Council (WAEC)

Day one consisted of a free webinar which had Mr. Yaw Nsarkoh as the keynote speaker and three panelists namely Professor Goski Alabi (Ag. Vice Chancellor, Accra Metropolitan University), Peter Dadson, the Deputy Registrar of KNUST, Dr. Kwadwo Addo and Engr. Dr Uche Ogbuefi from Nigeria. The topic focused on different cross sector perspectives on innovation, integrity and impact in quality and quality assurance terms. With over 80 people joining the free webinar from across the world, the key takeaway from the session was the need to uphold quality standards and enforce them on a day-to-day basis in our respective workplaces for effective and cost cutting results.

WE ASSURE QUALITY!!


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Attendee making her submission during the panel discussions


Day two was the physical presence event held at the GTEC Auditorium, East Legon, Accra. A keynote address and a powerful presentation from Dr. Sarah A. Lutterodt and two successful panel discussions were the highlights of the day. The audience gained a lot of knowledge from sharing quality and quality assurance related issues and case studies from different worlds of work. The panel discussions were not limited to the speakers only, but the delegates participated and shared their own experiences and interventions too.




Dr. Sarah A. Lutterodt is giving remarks and making a presentation as the day 2 keynote speaker


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Dr. Violet Makuku hands over a certificate to the CEO of Go Compliance Solutions




Prof. Augustine Ocloo hands over a certificate to the Co-Founder of ESDEV Foundation Africa


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The panelists were awarded certificates to mark the first in-person GQAA & GTEC's World Quality Week Celebrations.

THE KEY ISSUES WHICH WERE MAINLY IN THE SPOTLIGHT

During the 2-day event, issues were raised, and delegates also proffered solutions that could alleviate some of the situations. In all the submissions, delegates were encouraged to adopt the quality culture of doing the right things when no one is watching them. More education and awareness on mindset change and building a quality culture are needed. Some of the main issues that were at the centre of keynote speeches, discussions and contributions included, but were not limited to;

- 1) the rising of non-compliance met with weak to no enforcement in areas like;
 - a) illegal gold mining,
 - b) collection of metal products, which involves vandalizing the road interchanges and digital address plaques, among others
 - c) failure to meet deadlines
 - d) being late for work, etc
- 2) malpractices in examinations, which involve corruption, extortion, writing examinations on behalf of learners, and examination paper leakages
- 3) selling of counterfeits, expired and contaminated food stuffs, production of food stuffs under poor conditions and low standards that are not acceptable by the FDA.
- 4) failure to observe traffic safety rules, like overtaking on blind rises, sharp curves, double and continuous lines on the roads, thereby causing lots of accidents which result in loss of lives.
- 5) construction in waterways, open defecation, and indiscriminate waste disposal, which leads to disease, floods and many other ills.

We look forward to the next chapter of the World Quality Week in 2026!!

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