

GLOBAL QUALITY ASSURANCE ASSOCIATION

<u>Highlights from the Central Region Quality Assurance Seminar Hosted by Komenda</u> <u>College of Education</u>



Dr. Violet Makuku (Director, GQAA) poses with the staff members of Komenda College of Education at Komenda College of Education.

The serene campus of Komenda College of Education in the Central Region played host to a transformative GQAA Quality Assurance Seminar organized to equip participants with practical tools, strategies, and mindset shifts. The two-day event from the 8th to 9th of July 2025 drew people together, united by a shared vision of strengthening quality and quality assurance (QA) practices across institutions and workplaces.



Dr. Violet Makuku conducting the two-day training session at Komenda College of Education



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Recognizing that true quality begins with individuals from within their organizations and institutions, the seminar started with thought-provoking sessions focused on mindset and mindset change. Dr. Violet Makuku, the GQAA Director, emphasized that without a transformed and renewed mind, it becomes almost impossible to fully embrace and practice quality and QA in our day-to-day activities. Participants reflected on personal attitudes and cultural barriers, examining how deeply held beliefs shape organizational effectiveness and the pursuit of excellence. Beyond personal transformation, interactions drifted into a global understanding of quality and QA, underscoring their significance as compliance tools and drivers of continuous improvement and institutional strengthening. Through real-world case studies and examples, participants explored how adopting international best practices can yield maximum benefits locally.



Participants engage in their group discussions

Another key highlight was the session on building the quality culture, which called for institutions and individuals to move beyond mere checklists toward ingraining quality as a shared institutional value. The deliberations on leadership and management provided actionable strategies for championing quality initiatives, nurturing teams, and aligning institutional vision with practical implementation. In addition, sessions on the practical use of ICTs demonstrated how technology can enhance efficiency and decision-making, resulting in more data-driven and responsive QA processes. What set this seminar apart was its interactive and practical orientation. Participants were not passive listeners but active contributors, engaging in group exercises and reflective dialogues that encouraged them to apply concepts to their unique institutional context, which helped them to come up with action plans.



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Dr. Violet Makuku is joined by the Vice Principal of Komenda College of Education and the winners of the GQAA Trophies

As the seminar concluded, the collective sentiment was clear: QUALITY TRULY STARTS WITH EACH INDIVIDUAL. By renewing our mindset, deepening our understanding of QA, and embracing innovation, efficiency and effectiveness become engraved in all that we do. We all have a role to play in fostering a culture of quality that transcends policies and becomes a living cultural practice. In summary, the Komenda College of Education Quality Assurance Seminar was more than a learning event; it was a call to action to begin the journey of quality not somewhere else, but right where it matters most, that is, within ourselves.

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